For California members, the fitness, hearing, vision and natural products and services discounts are not offered under the member’s benefit plan contract. Members with covered benefits should exhaust those benefits prior to using these discounts. These services and products are provided by organizations other than Aetna. The discounts are reductions from the provider's usual fee (retail price) for the service. Actual costs and savings vary by geographic area. If you have questions about the Fitness, Aetna Hearing Discounts, Aetna Vision Discounts or Aetna Natural Products and Services programs, please call 1-888-772-9682. For more information on these programs, check with your employer or call Member Services. Discount programs provide access to discounted prices and are NOT insured benefits. The member is responsible for the full cost of the discounted services. Aetna may receive a percentage of the fee you pay to the discount vendor. Fitness Gym services are provided by GlobalFit® and health coaching through HealthAdvocate®. Hearing Products and services are provided by Hearing Care Solutions and Amplifon Hearing Health Care (formerly HearPO). Natural Products and Services Natural health care services providers are credentialed using ASH Networks’ credentialing policies and procedures, which are consistent with URAC accreditation and NCQA certification requirements. Vision LASIK surgery discounts are offered by the U.S. Laser Network. Providers are independent surgeons and are not agents of EyeMed, Aetna or their affiliates. Each insurer has sole financial responsibility for its own products. Insurance plans contain exclusions and limitations. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Policies may not be available in all states, and rates and benefits may vary by location. Policies are subject to United States economic and trade sanctions. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. This material is for information only and is not an offer or invitation to contract. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.